

# HEALTHCARE COMMUNICATION THE BASICS



Effective communication is at the heart of each healthcare ecosystem. Whether it's building trust with patients, ensuring informed decision-making, or navigating complex interpersonal dynamics, healthcare professionals rely on their ability to communicate clearly, compassionately, and confidently.

This introductory training provides participants with both the human and legal foundations of communication in the healthcare sector. Through a blend of theory, discussion, and practical exercises, participants will be equipped to better understand and apply core communication principles, paving the way for deeper exploration in future training.

#### Learning Outcomes:


- Explain the Patient-Professional-Partnership and list the key elements of such partnership
- Define patient's right to information and informed consent
- Define communication
- List and describe the elements of communication
- Explain the process of communication
- Practice communication skills in a clinical setting

 **Monday, October 20, 2025, 4:00 pm till 9:00 pm**

 **Language:** English

 **Modality:** On-site

 **Training fees:** \$125

 **Prerequisite:** No prerequisite needed

 **For registration, click here**



**Magalie Zoghbi Helou**  
*HearTTalk, Founder and Manager*

Magalie Zoghbi Helou is a Lawyer, Mediator and Lecturer at Université de Lorraine, France specializing in Positive Communication and Mediation in the Healthcare Sector. She founded HearTTalk to empower healthcare professionals through effective communication and conflict resolution advisory and training.