LEADING THROUGH CRISIS: PRACTICAL TOOLS FOR TEAMS & ORGANIZATIONS IN UNCERTAIN ENVIRONMENTS

Clarity in chaos. Leadership when it matters most.

Dates : April 17, 20, 22, 2026 | 5:00 PM - 7:00 PM

Total number of hours: 6 hours
Modality: Online
Training fees: 150 USD
Target Audience:

This course is intended for:

- CEOs and business leaders
- Entrepreneurs and startup teams
- Managers and operational teams
- NGO leaders and program teams
- Professionals responsible for operations, strategy, or decision-making

This program is delivered in response to the current national context, offering timely and practical support to professionals navigating ongoing uncertainty.

Description

Organizations operating in Lebanon today face war an environment characterized by compiled economic instability, currency volatility, inflation, geopolitical tensions, and operational uncertainty.
These crises affect not only business operations but also team psychology, decision-making processes, and leadership behavior.
This intensive one-day program provides practical tools to help leaders and teams operate effectively during crisis conditions. Drawing from crisis management, systems thinking, leadership psychology, and real-life experience in Lebanon, the training helps participants understand how crises propagate through systems and how teams can maintain stability while navigating uncertainty.
Participants will explore the impact of factors such as inflation, declining purchasing power, disrupted supply chains, war escalation risks, and financial instability on organizations.
Through interactive discussions, practical frameworks, and a realistic crisis simulation exercise, participants will learn how to manage ambiguity, coordinate teams during instability, and make structured decisions under pressure.
The training draws on the trainer's experience navigating multiple crises affecting Lebanon including the financial collapse, COVID-19, the Beirut Port explosion, and the ongoing war environment.

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LEARNING OUTCOMES

By the end of the training participants will be able to:

- Recognize how crises affect organizations, leadership decisions, and team dynamics
- Understand how stress and uncertainty influence the brain and decision-making
- Apply practical decision frameworks during ambiguous and rapidly evolving situations
- Improve communication and coordination within teams under pressure
- Identify cascading risks such as inflation, purchasing power decline, supply disruption, and financial instability
- Develop a basic crisis response structure for their organization or team

TRAINING MODULES

MODULE 1: Understanding Crisis Dynamics in Lebanon
- What defines a crisis
- How crises propagate across systems
- Economic and geopolitical pressures affecting organizations
- Cascading effects: inflation, currency collapse, supply chain disruptions

MODULE 2: Psychology of Crisis Leadership & Team Behavior
- How stress affects the brain and decision-making
- Cognitive bias during crisis situations
- Emotional reactions under uncertainty
- Managing internal pressure within teams
- Maintaining calm and clarity during instability

MODULE 3: Decision-Making Under Ambiguity
- Making decisions with incomplete information
- Rapid risk assessment tools
- Prioritizing actions during uncertainty
- Avoiding common decision traps during crisis

MODULE 4: Team Coordination During Crisis
- Communication under pressure
- Maintaining trust and psychological stability within teams
- Managing internal conflict and stress
- Aligning teams when information is unclear

MODULE 5: Operational Crisis Management
- Structuring a crisis response within organizations
- Maintaining operational continuity during disruption
- Managing financial instability, supply chain interruptions, and operational risks

MODULE 6: Turning Crisis into Opportunity
- Recognizing opportunities during instability
- Strategic adaptation during economic disruption
- Innovation and repositioning during crisis environments

EXPERT

Mr. George El Ghafary

George El Ghafary is a crisis management practitioner, systems thinking specialist, and entrepreneur based in Lebanon.

He has contributed to crisis response efforts during major national emergencies including the Beirut Port explosion and COVID-19 lockdown, working with humanitarian organizations, municipalities, private and public institutions.

He has trained professionals and organizations on crisis management and leadership in complex environments, including Lebanese Army officers.

As an entrepreneur, he has navigated multiple systemic crises affecting Lebanon including the financial collapse, pandemic disruption, and the ongoing war environment.

His work focuses on helping leaders and teams develop practical tools to operate effectively during uncertainty and complex crisis situations.

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